



Call Ratings

Red5 Networks Limited

Date: 1st January 2026

Issue: 5

Call Ratings and Charges

This document contains all our standard call charges including information on local/national, mobile and international destinations via fixed line and VoIP.

A standard Call Setup charge applies to all pence per minute rates as below, unless stated otherwise. All prices listed are in pence per minute. Calls will be charged per 60 seconds and rounded up to the nearest penny.

Call Setup Rates

Call Setup	Fixed	VoIP
	4	2

UK Landline & Mobile Rates

Destination	Fixed		VoIP	
	PPM	Setup	PPM	Setup
Local	6.5	4	1.5	2
National	6.5	4	1.5	2
3 Mobile	35	4	3.5	2
O2	35	4	3.5	2
EE	35	4	3.5	2
Vodafone	35	4	3.5	2
UK Mobile Other	60	4	10	2



Access Charge Rates

Destination	Fixed	VoIP
	PPM	PPM
Service Charge	Determined by the provider of the number called	
Non-Geo Access Charge (084 & 087)	35	15
Premium Call Access Charge (09)	35	15
Directory Enquiries Access Charge (118)	35	15



International Destination Ratings

The below tables show the call ratings for international destinations. All pricing is in pence per minute.

Charges apply to standard mobiles only and may vary to Mobile Other & Mobile One networks.

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
A				
Afghanistan	120	185	95	125
Alaska	120	185	95	125
Albania	120	185	70	95
Algeria	120	185	95	125
America Samoa	120	185	95	125
Andorra	120	185	40	65
Angola	95	120	70	95
Anguilla	160	220	70	95
Antarctica	320	370	200	250
Antigua & Barbuda	160	220	70	95
Argentina	120	185	70	95
Armenia	160	220	70	95
Aruba	120	182	70	95
Ascension Island	370	420	250	300
Australia	320	370	10	30
Austria	35	75	25	50
Azerbaijani Republic	220	270	70	95
Azores	95	120	25	50

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
B				
Bahamas	120	185	70	95
Bahrain	95	120	40	65
Bangladesh	35	75	25	50
Barbados	160	220	70	95
Belarus	270	320	155	180
Belgium	35	75	70	95
Belize	160	220	70	95
Benin	220	270	70	95
Bermuda	95	120	70	95
Bhutan	120	185	95	110
Bolivia	120	185	95	110
Bosnia & Herzego	160	270	70	95
Botswana	120	185	70	95
Brazil	95	120	70	95
Brunei	95	120	70	95
Bulgaria	95	120	70	95
Burkina Faso	160	270	155	180
Burundi	320	370	155	180

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
C				
Cambodia	120	185	70	95
Cameroon	220	270	95	110
Canada	15	40	3	20
Canary Islands	75	100	25	50
Cape Verde Islands	160	220	95	110
Cayman Islands	120	185	70	95
Central African Republic	270	320	95	110
Chad	320	370	155	180
Chatham Islands	75	100	25	50
Chile	320	370	155	180
China	75	100	40	65
Christmas Island	120	185	95	110
Cocos Islands	220	270	155	180
Colombia	95	120	70	95
Comoros Island	320	370	155	180
Congo	270	320	95	110
Cook Island	870	970	155	180
Costa Rica	75	100	40	65
Cote Divoire	220	270	155	180
Croatia	35	75	25	50
Cuba	470	570	155	180
Cyprus	35	75	10	30
Czech Republic	75	100	25	50

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
D				
Denmark	15	40	3	20
Diego Garcia	520	620	155	180
Djibouti	220	270	95	110
Dominica	160	220	70	95
Dominican Republic	90	105	70	95

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
E				
East Timor	160	220	95	110
Easter Island	320	370	200	250
Ecuador	120	175	70	95
Egypt	75	100	40	65
El Salvador	95	120	40	65
Equatorial Guinea	320	370	95	110
Eritrea	160	220	95	110
Estonia	120	185	95	110
Ethiopia	160	220	95	110

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
F				
Faroe Islands	75	100	40	65
Falkland Islands	320	370	250	300
Fiji	160	220	95	110
Finland	75	100	10	30
France	15	40	3	20
French Guiana	120	185	95	110
French Polynesia	160	220	95	110

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
G				
Gabonese Republic	270	320	95	110
Gambia	220	270	95	110
Georgia	220	270	155	180
Germany	15	40	3	40
Ghana	220	270	70	95
Gibraltar	75	100	25	50
Greece	35	75	5	30
Greenland	120	185	95	110
Grenada	160	220	95	125
Guadeloupe	95	120	70	95
Guam	120	185	95	110
Guatemala	120	185	95	110
Guernsey	75	100	25	50
Guinea	370	420	95	110
Guyana	160	220	95	110

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
H				
Haiti	320	370	95	110
Honduras	120	185	70	95
Hong Kong	35	75	10	30
Hungary	35	75	10	30

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
I				
Iceland	35	75	10	30
India	35	75	25	50
Indonesia	95	120	40	65
Iran	160	220	70	95
Iraq	160	220	95	110
Ireland	15	40	3	20
Israel	35	75	15	40
Italy	15	40	3	40

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
J				
Jamaica	160	160	70	95
Japan	35	75	10	30
Jersey	75	100	15	40
Jordan	220	270	155	180

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
K				
Kazakhstan	95	120	70	95
Kenya	160	220	70	95
Kiribati	670	770	155	180
Korea (North)	320	370	200	250
Korea (South)	35	75	10	30
Kuwait	75	100	40	65
Kyrgyzstan	160	220	70	95

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
L				
Laos	120	185	95	110
Latvia	120	185	70	95
Lebanon	120	185	70	95
Lesotho	220	270	95	110
Liberia	270	320	95	110
Libya	160	220	70	95
Liechtenstein	95	120	25	50
Lithuania	120	185	155	180
Luxembourg	35	75	70	95

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
M				
Macau	220	270	70	95
Macedonia	220	270	70	95
Madagascar	320	370	155	180
Madeira	75	100	25	50
Malawi	220	270	70	95
Malaysia	35	75	10	30
Maldives	220	270	155	180
Mali	220	270	95	110
Malta	35	75	15	40
Marshall Islands	320	370	95	110
Martinique	95	120	70	95
Mauritania	220	270	200	250
Mauritius	320	370	95	110
Mayotte Island	120	185	95	110
Mexico	95	120	70	95
Micronesia	260	320	155	180
Moldova	220	270	95	110
Monaco	220	270	70	95
Mongolia	120	185	95	110
Montenegro	220	270	70	95
Montserrat	160	220	70	95
Morocco	120	185	70	95
Mozambique	120	185	95	110
Myanmar	120	185	95	110

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
N				
Namibia	95	120	70	95
Nauru	570	670	200	250
Nepal	120	185	95	110
Netherlands	35	75	10	30
Netherlands Antilles	95	120	25	50
New Caledonia	120	185	70	95
New Zealand	270	320	25	50
Nicaragua	120	185	70	95
Niger	270	320	250	300
Nigeria	95	120	70	95
Niue	2420	2420	200	250
Norfolk Island	270	320	95	110
Northern Mariana Islands	320	370	95	110
Norway	15	40	3	20

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
O				
Oman	160	220	70	95

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
P				
Pakistan	35	75	25	50
Palau	160	220	95	110
Palestine	120	185	40	65
Panama	95	120	70	95
Papua New Guinea	570	670	155	180
Paraguay	75	100	25	50
Peru	120	185	95	110
Philippines	95	120	70	95
Poland	35	75	10	30
Portugal	320	370	3	20
Puerto Rico	75	100	40	65

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
Q				
Qatar	120	185	40	65

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
R				
Reunion	95	120	70	95
Rodriguez Island	220	270	95	110
Romania	35	75	25	50
Russia	220	270	25	50
Rwandese Republic	220	270	95	110

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
S				
Saint Helena	570	670	250	300
Saint Kitts & Nevis	160	220	70	95
Saint Lucia	160	220	70	95
Saint Pierre & Miquelon	160	220	95	110
Saint Vincent & The Grenadines	160	220	70	95
Samoa	570	670	155	180
San Marino	95	120	70	95
Sao Tome & Principe	320	370	200	250
Saudi Arabia	220	270	155	180
Senegal	220	270	95	110
Serbia	270	320	70	95
Seychelles	320	370	155	180
Sierra Leone	320	370	95	110
Singapore	35	75	25	50
Slovak Republic	75	100	40	65
Slovenia	120	320	40	65
Solomon Islands	570	670	155	180
Somali Democratic Republic	270	320	95	110
South Africa	95	100	40	65
Spain	35	75	10	30
Sri Lanka	120	185	70	95
Sudan	120	185	70	95
Suriname	870	970	95	110
Swaziland	220	270	95	110
Sweden	15	40	3	20
Switzerland	35	75	10	30
Syrian Arab Republic	220	270	95	125

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
T				
Taiwan	75	100	10	30
Tajikistan	120	185	95	110
Tanzania	220	270	70	95
Thailand	95	120	70	95
Togolese Republic	220	270	70	95
Tokelau	570	670	200	250
Tonga	670	770	155	180
Trinidad & Tobago	160	220	70	95
Tunisia	370	420	155	180
Turkey	95	120	25	50
Turkmenistan	120	185	70	95
Turks & Caicos Island	160	220	70	95
Tuvalu	270	320	250	300

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
U				
Uganda	220	270	70	95
Ukraine	95	120	40	65
United Arab Emirates	75	100	40	65
Uruguay	95	120	70	95
USA	15	40	3	20
Uzbekistan	95	120	70	95

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
V				
Vanatu	820	920	155	180
Vatican City State	35	75	3	20
Venezuela	95	120	70	95
Vietnam	95	120	70	95
Virgin Islands (UK)	160	220	40	65
Virgin Islands (US)	160	220	40	65

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
W				
Wallis & Futuna	320	370	200	250

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
Y				
Yemen	120	185	70	95

Destination	Fixed		VoIP	
	Landline	Mobile	Landline	Mobile
Z				
Zaire	160	220	95	110
Zambia	95	120	70	95
Zimbabwe	160	220	70	95

Satellite Ratings – Fixed/VoIP

The below table shows the call charges and setup fees for satellite calls made via fixed and VoIP lines.

Fixed & VoIP Call Rates

Call Rate	Fixed/VoIP	Call Setup
Emsat Satellite System	1400 ppm	£2.00
Inmarsat Aero	750 ppm	£2.00
Inmarsat Atlantic Ocean (East)	525 ppm	£2.00
Inmarsat Atlantic Ocean (West)	920 ppm	£2.00
Inmarsat BGAN-Satellite	400 ppm	£2.00
Inmarsat Indian Ocean	920 ppm	£2.00
Inmarsat M	600 ppm	£2.00
Inmarsat Pacific Ocean	920 ppm	£2.00
Iridium Satellite System	1100 ppm	£2.00
Thuraya Satellite System	750 ppm	£2.00
Satellite Other	1500 ppm	£2.00

Who are Red5 Networks?

Red5 Networks is a Norfolk-based telephony & internet service provider, specialising in high quality leased line connectivity.

We provide leased line solutions via copper, fibre and our UltraNet wireless infrastructure. We supply traditional and superfast fibre business-class broadband, as well as fixed lines and ISDN. Additionally, Red5 networks can deliver mobile voice and data services, VoIP telephony and hosted telephone systems.

Whatever service you require, Red5 has the experience and ability to get the job done.

Standard Terms & Conditions

For our standard terms & conditions, please visit <http://www.r5n.co.uk/documents>

Notes

All recurring transactions are subject to a minimum 24 month contract unless otherwise stated. Shorter and longer contracts are negotiable.

All prices are exclusive of VAT and subject to change without notice

All equipment prices exclude set up / configuration / labour

